



Board Assessment of Organizational Effectiveness

WHEREAS, Silver Key Senior Services' board of directors seeks to establish a policy on effectiveness assessment to help ensure that the organization has defined, measurable goals and objectives in place to evaluate the success and impact of its programs in fulfilling these goals and objectives,

IT IS THEREFORE RESOLVED THAT Silver Key Senior Services' board of directors adopt the following policy:

- 1) At least once every two years, Silver Key Senior Services will review its goals and objectives toward achieving its mission and will complete a performance and effectiveness assessment of its programs based on that review.
- 2) Such an assessment will be conducted under the authority of the Executive Committee of the Board.
- 3) Silver Key Senior Services Board will receive a written report of this assessment:
 - a) Describing the activities that Silver Key Senior Services undertook in the prior two years to achieve its goals and objectives,
 - b) Identifying the measures used to assess Silver Key Senior Services' effectiveness in achieving its goals and objectives,
 - c) Analyzing the effectiveness of Silver Key Senior Services' programs in achieving its goals and objectives,
 - d) Recommending future actions Silver Key Senior Services might take to increase effectiveness based on the findings.
- 4) At the conclusion of this process, Silver Key Senior Services will revise the goals and objectives, as needed, for the upcoming term and will suggest means of measuring them.

Board approved and effective August 21, 2018