



Silver Key is honored to have you join the Reassurance+ companionship service. Your choice of Silver Key is a great one, as we pride ourselves on our standards of excellence and decades of field experience. We have had the privilege to serve seniors in the Pikes Peak region for over 50 years and are proud to be able to offer this service to those living in our community.

Our mission is to serve in partnership with our stakeholders to support a healthy quality of life for seniors, allowing them to age safely with dignity and independence. You can get to know who we are through our guiding values which include:

- Respect for the value and quality of life of seniors
- Commitment to excellence, innovation, compassion, and respect in all we do
- Commitment to customer driven collaborative solutions to problems and effective community partnerships
- Commitment to continual improvement of practices
- Identifying and implementing new, creative ways to serve seniors

What is Reassurance+ and how does it work?

Reassurance+ combines comforting companionship and a delicious meal into a complete package for seniors. We like to think of it as *“caring for you, like family”*. We offer an hour per visit of trained and supportive companionship in the client’s home that includes a hot delicious and nutritious meal.



Benefits for Seniors:

- A delicious, nutrient rich meal delivered to the senior’s home
- A visit from a friendly companion, lasting *approximately* one hour
- Assistance with light daily tasks
- Quick errands to the store
- A safety check for the senior’s well-being
- Periodic phone calls from trained companions
- Nutrition education through handouts and monthly newsletters
- Promoting contact with family and friends through letter writing, phone calls and video chats
- Bringing unmet needs to the attention of community services and/or Silver Key staff
- And much more!

Continued support

The Reassurance+ Coordinator will complete an initial visit in the senior's home to talk about the service and answer all their questions. Seniors are encouraged to complete a preference sheet at that time to let us know what type of companionship visit they prefer including the number of days of service requested. The Reassurance+ Coordinator will be in touch with the customer and the companion throughout this service to make sure the deliveries and visits are exceeding expectations. If the senior or family member decides to change the level of care they are receiving, they may contact the Reassurance+ Coordinator at any time to amend their choices.

Service requirements for companions:

- Able to dedicate a minimum of three hours/week
- Able to drive to the senior's home and on short errands with the customer
- Able to pass a background check, drug screen, and Division of Motor Vehicle check
- Possession of a valid driver's license and up-to-date auto insurance
- Orientation and ongoing specialized training provided by Silver Key

Payment method:

- Private pay
- Additional insurance options coming soon

Register today!

We offer no cost consultations. We can come directly to you or the home of your loved one and can provide a personalized plan to meet you or your loved ones needs.

If you are interested in either becoming a companion in Reassurance+, or if you have someone in your life that could benefit from these services call or email today to set up a time to talk further.