

Our Case Management Services are designed to support the whole person, not just a single need. Through personalized guidance and ongoing support, our team helps individuals navigate complex systems, connect to essential resources, and maintain stability and independence.

Assessment and Planning

Comprehensive evaluation of the client's medical, psychological, social, and financial needs. Development of individualized care plans.

Care Coordination

Linking clients to appropriate healthcare providers, specialists, and community resources. Scheduling appointments and ensuring continuity of care.

Advocacy

Acting on behalf of clients to ensure they receive necessary services and support. Navigating insurance and healthcare systems.

Resource Referral

Connecting clients to housing assistance, food programs, transportation, and financial aid. Referrals to mental health services, substance abuse programs, or rehabilitation.

Monitoring and Follow-Up

Regular check-ins to track progress and adjust care plans. We support clients in following their treatment and medication plans—without administering or handling medications.

Education and Counseling

Providing health education to clients and families. Counseling on lifestyle changes, disease management, and coping strategies.

Crisis Intervention

Immediate support during emergencies (medical, mental health, or social crises). Coordination with emergency services and shelters.

Discharge Planning

Preparing patients for transition from hospital to home or another care setting. Ensuring post-discharge support and resources.

